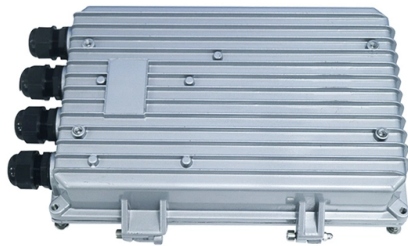


PoE switch offline



AI Overview

A PoE switch showing offline usually indicates a communication or power issue rather than a complete device failure, and can often be resolved by checking power, network configuration, and controller settings.

Common Causes

- Power Issues
 - Ensure the switch is receiving adequate power. If the switch is PoE-powered or powering devices, check the PoE budget and verify that no ports are overloaded. Insufficient PoE can cause devices to go offline or restart unexpectedly .
 - Check LEDs on the switch: no LED may indicate no power, flashing LEDs may indicate booting or firmware issues, and solid LEDs with offline status may suggest the switch is stuck mid-boot .
- Network Configuration Problems
 - Verify the switch is on the correct VLAN and subnet. Misconfigured VLANs, DHCP failures, or firewall rules can prevent the switch from communicating with the controller .
 - Use network discovery tools to confirm the switch is reachable on the network.
- Controller Communication
 - For managed switches like UniFi, the device must “phone home” to the controller using the correct inform URL. If the URL is incorrect or the device was moved between controllers, it may appear offline .
 - SSH into the switch and run commands to reset the inform URL or re-adopt the device if necessary....

Article Content

Jul 15, 2026

PoE cameras offline after power outage?

However, following a power cut last night (and switching stuff off and on) none of the PoE cameras will come back

Feb 02, 2026

How to Troubleshoot PoE: Common Issues and Testing Steps

Learn how to troubleshoot PoE issues on Cisco Catalyst switches. Step-by-step diagnosis for no power, intermittent resets, partial

Oct 11, 2025

POE Cameras going offline everyday at the same time

Check PoE port settings: Ensure all the PoE ports on the switch are set to "Auto" or the correct power level needed by

Aug 25, 2025

POE Camera Consistently Going Offline

I currently have a Dahua NVR4216 and one Dahua POE HDW4300C camera setup. The dome camera is connected

Sep 25, 2025

Troubleshooting Offline UniFi Devices

Note: Switch LCD screens may remain dark for several minutes following an update. Replace the cables. Damaged cables are one

Jun 07, 2026

PoE Troubleshooting: Common PoE Issues and Solutions

Check PoE Settings: Access the switch configuration and verify that PoE settings are enabled and properly

Apr 20, 2026

Troubleshooting Offline POE Cameras

Troubleshoot offline PoE security cameras with step-by-step checks for power, Ethernet, switches, cabling, and local

Dec 14, 2025

NVR poe switch camera are offline

hello,we just upgarde out internet last week and since than out cameras not working we have poe switch and all

Oct 09, 2025

What is a PoE Switch

Network switches form the backbone of any Local Area Network, or "LAN" (pronounced "lan") for short. On this page

Apr 02, 2026

1930 Switch shows offline even when APs connected to switch show

I have the same issue today with a 1930 10 port PoE switch. Can't recommend to reboot the affected device, since

Sep 20, 2025

Switch Pro-24 PoE goes offline when connected to company VLAN

Modem -> UDM Pro ——> Port on Cisco Switch (Ethernet) ——> Switch Pro 24 Poe (SFP 10 GBIT DAC) There is the default VLAN

Dec 28, 2025

1930 Switch shows offline even when APs connected to switch show

1930 Switch shows offline even when APs connected to switch show as online Aruba
M 05-29-2024 07:57 AM Have

Sep 01, 2025

How do I troubleshoot problems with my NETGEAR PoE switch?

This article provides troubleshooting information for common Power over Ethernet (PoE) problems with NETGEAR PoE

Nov 26, 2025

Troubleshooting Tip: FortiSwitch PoE is getting disabled after coming ...

Description This article describes how to troubleshoot the issue if the PoE is disabling automatically after coming

Dec 15, 2025

How to Troubleshoot PoE

Learn how to troubleshoot PoE problems on your network, test if PoE is working, identify faulty PoE injectors, and check key

Sep 24, 2025

Cisco 3650 PoE switch, operational status is showing off

Cisco 3650 PoE switch, - POE is not working. Troubleshooting : Tried reloading the switch & enabled disabled PoE.

Feb 14, 2026

Device showing offline in UniFi? here's what it actually means

Check the PoE switch or power adapter. Flashing LED = booting or firmware issue. Solid LED but offline = could be stuck mid-boot

Jan 11, 2026

POE cameras going offline everyday at the same time

If you do determine that the new switch has not fixed the issue, I would suggest trying some POE injectors with one or

Nov 17, 2025

PoE Troubleshooting: Common PoE Errors and Solutions

How to accurately identify the source of PoE errors and minimize PoE troubleshooting time? This article will detail three common

Aug 31, 2025

PoE Troubleshooting: Common PoE Issues and Solutions

Power over Ethernet (PoE) is a convenient technology that enables network cables to carry electrical power,

Jun 15, 2026

How to switch off and on POE on a device

I would like to switch off and back on again the POE function on one channel of my Cisco 2960 Catalyst switch. I have

Jul 05, 2026

POE cameras going offline everyday at the same time

This Power over Ethernet switch has a self-healing PoE function called "Powered Device Monitoring." This PoE

Apr 08, 2026

Path of Exile down? Current status and outages

Real-time status for Path of Exile. Are game servers down? Online gameplay not working? Here you see what is going on.

Sep 29, 2025

Troubleshooting UniFi Access Device Offline Issue

If your UniFi Access devices (e.g., Access Control Hub or Access Reader) are constantly or intermittently offline, follow the steps

May 12, 2026

USW-Flex shows as Offline but devices connected through it are

UDMP --> POE switch Pro --> 8 port switch --> USW-Flex Everything was working fine up until about an hour ago when I started

Contact Us

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