

Huawei AI Server Connection Interrupted



Overview

This document describes the most common solutions to IPsec VPN failures and consulting issues, including troubleshooting guidelines, typical troubleshooting cases, and FAQs for IPsec. These solutions come directly from service requests that the Huawei Technical Support has solved. In order to connect to your Wi-Fi router and access the ai live hobby application, you will need to first install the application from the Google Play Store. An interface may go down in many situations. The following symptoms are possible indications of this problem: An. But recently i have to scan some QR codes for my studies and the AI Lens on my Y9 2019 says this. Hi! So I had the same issue on a Huawei p40 pro. Helpful or not?

Learn about 'HUAWEI AI Life App Fails to Control Smart Home Devices'. Welcome to the Gemini Apps help community, If this error is showing, there may be several reasons, you can apply these methods: Check Your Internet: - Ensure a stable Wi-Fi or mobile data connection.



Article Content

Feb 22, 2026

Troubleshooting Interface Down Problems

If the network adapter of a server frequently experiences an intermittent disconnection during server startup, the device may incorrectly determine the interface status.

Feb 09, 2026

Some devices wired connected to the router cannot access the

Learn about "Some devices wired connected to the router cannot access the Internet". Find all usage guide, troubleshooting tips and resources for your HUAWEI product.

Dec 20, 2025

HUAWEI AI Life App Fails to Control Smart Home Devices

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Aug 07, 2025

What Do I Do If a VPN Connection Is Interrupted and a Message ...

What Do I Do If a VPN Connection Is Interrupted and a Message Indicating DPD Timeout Is Displayed? This happens because there is no data exchange over the VPN connection. When the ...

Sep 16, 2025

Client Traffic Is Interrupted, and an Error Message Is ...

Enter Task Manager in the taskbar search box, and click Task Manager to open it. Click the Services tab, find the OPENVPNServiceInteractive service, and check its running status, as shown in Figure 1. ...

Aug 23, 2025

Troubleshooting Huawei Router Connection to AI Life App

Learn how to fix issues connecting your Huawei router to the AI Life app and optimize your Wi-Fi network performance.

Oct 11, 2025

Troubleshooting IPSec Issue

Many of these solutions can be implemented prior to the in-depth troubleshooting of an IPSec VPN connection. As a result, this document provides a checklist of common procedures to try before you ...

Feb 08, 2026

I get this error whenever i wanna use Ai Lens and some other Huawei ...

So there's no problem with Internet Connection. Wifi is alright and works perfectly (beside its awful speed). But recently i have to scan some QR codes for my studies and the AI Lens on my ...

Jun 06, 2026

What Do I Do If a VPN Connection Is Interrupted and a Message Is ...

Solution Enable DPD on the on-premises gateway device and test whether data flows from both ends can trigger connection establishment. Deploy a ping shell script on the servers at both ends. ...

Apr 28, 2026

Connection Interrupted

If you continue to experience connection issues, provide more details about your specific setup, such as your operating system, browser, and internet service provider.

Contact Us

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